

## Keep in touch with your members!

NEW JOB, ACCIDENT AT WORK, PREGNANCY, PATERNITY LEAVE, RESIGNATION, DEPARTURE, EARLY RETIREMENT... FOR EACH SITUATION THAT A WORKER MAY ENCOUNTER, THE CNE HAS PRODUCED A REFLEX CARD: A DOUBLE-SIDED LETTER THAT GUIDES THE MEMBER THROUGH ALL THE STEPS TO BE TAKEN AND, ABOVE ALL, ENCOURAGES HIM OR HER TO CONTACT THE CNE TEAM.

## **HOW TO USE THESE QUICK REFERENCE CARDS?**

When one of your members finds himself or herself in one of these situations, go and meet him or her and give him or her the relevant form. You will be doing them a favour and reminding them that the CNE is always there for them. You can also distribute this tool to workers who are not yet members, to show them the value of joining the CNE. It is up to your union team to decide who these cards are distributed to, depending on your membership strategy.

## WHERE CAN YOU GET THESE REFLEX CARDS?

On our website <a href="https://www.lacsc.be/cne/publications/reflexes/reflex">https://www.lacsc.be/cne/publications/reflexes/reflex</a> or at your CNE secretariat, for a free quality print. We advise you not to print large stocks: legislation sometimes evolves very quickly and the cards will be updated on the site. It is therefore better to print them as and when required.

## **CAN'T FIND THE RIGHT CARD?**

If you come across a situation for which there is not yet a record, suggest it to your union representative.

Need to mail us? Please write to: <a href="mailto:cne.advice@acv-csc.be">cne.advice@acv-csc.be</a> (English only!)

Need to contact us? Please call 067 88 91 00 on Mondays, Tuesdays and Wednesdays from 9AM to 12PM and Tuesdays from 1.30PM to 4.30PM (French).

Need to meet us? Our offices are open on Mondays, Tuesdays and Wednesdays from 1.30PM to 4.30PM and Tuesdays from 9AM to 12PM (French).

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